

Explanation of Laboratory's Role & Billing

In order to provide you with the best medical care, your doctor has chosen to send your sample to us for laboratory testing. Bako's expert pathologists and diagnostic capabilities ensure your doctor receives an accurate diagnosis.

What to Expect for the Standard Laboratory Test Billing Process



Doctor sends your sample to BakoDx for diagnostic testing.



BakoDx performs necessary testing and pathologist sends diagnosis to doctor.



Based on your health care plan, your insurance company will determine if any payment is due.



If insurance company determines payment is due from you, BakoDx sends you a bill. Payment is due upon receipt.

Important: Your doctor will not have information about bills for your laboratory testing.

Your insurance company may send you an Explanation of Benefits (EOB). The EOB is not a bill. You may contact your insurance company directly for information on which providers are part of their network.

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Call us at 1-888-385-4368 for any billing assistance

- Make a payment
- Payment plan options
- Payment assistance options for patients who are uninsured or have financial need
- Filing appeals of insurance denials or Out-of-Network claims processed incorrectly (when provider allows)



For more information visit
bakodx.com/patient/patient-resources

